

RAPORTIMI I TREGUESVE TE CILESISE SE SHERBIMIT (QOS)  
PER AKSESIN NE INTERNET  
(Q11-Q71)

Periudha e raportimit nga: 01.07.2025 deri: 31.12.2025

| Q1-I<br>Koha<br>per realizimin<br>e aksesit<br>ne Internet | Periudha<br>e mbledhjes<br>se te dhenave | Kerkesa<br>te<br>kompletuara | Koha e realizimit te aksesit ne Internet<br>dite kalendarike) (ne |                               |                                                                  |  |
|------------------------------------------------------------|------------------------------------------|------------------------------|-------------------------------------------------------------------|-------------------------------|------------------------------------------------------------------|--|
|                                                            |                                          |                              | Sigurimi<br>i aksesit fizik                                       | Sigurimi<br>i aksesit llogjik | Sigurimi<br>i aksesit fizik<br>dhe llogjik<br>te marra se bashku |  |
|                                                            | Tremujori I                              | 50%                          |                                                                   |                               |                                                                  |  |
|                                                            |                                          | 95%                          |                                                                   |                               |                                                                  |  |
|                                                            |                                          | 99%                          |                                                                   |                               |                                                                  |  |
|                                                            | Tremujori II                             | 50%                          |                                                                   |                               |                                                                  |  |
|                                                            |                                          | 95%                          |                                                                   |                               |                                                                  |  |
|                                                            |                                          | 99%                          |                                                                   |                               |                                                                  |  |
|                                                            | Tremujori III                            | 50%                          | 1                                                                 | 1                             | 1                                                                |  |
|                                                            |                                          | 95%                          | 2                                                                 | 1                             | 2                                                                |  |
|                                                            |                                          | 99%                          | 2                                                                 | 1                             | 2                                                                |  |
|                                                            | Tremujori IV                             | 50%                          | 1                                                                 | 1                             | 1                                                                |  |
|                                                            |                                          | 95%                          | 2                                                                 | 1                             | 2                                                                |  |
|                                                            |                                          | 99%                          | 2                                                                 | 1                             | 2                                                                |  |

| Q2-I<br>Koha<br>e lidhjes<br>(login) | Periudha<br>e mbledhjes<br>se te dhenave | Realizimi<br>i lidhjeve<br>(ne %) | Koha<br>per realizimin<br>e lidhjeve<br>(ne sek.) | Numri<br>i vezhgimeve |  |
|--------------------------------------|------------------------------------------|-----------------------------------|---------------------------------------------------|-----------------------|--|
|                                      |                                          |                                   |                                                   |                       |  |
|                                      | Tremujori I                              | 80%                               |                                                   |                       |  |
|                                      |                                          | 95%                               |                                                   |                       |  |
|                                      | Tremujori II                             | 80%                               |                                                   |                       |  |
|                                      |                                          | 95%                               |                                                   |                       |  |
|                                      | Tremujori III                            | 80%                               | 3                                                 | 560                   |  |
|                                      |                                          | 95%                               | 4                                                 | 560                   |  |
|                                      | Tremujori IV                             | 80%                               | 3                                                 | 580                   |  |
|                                      |                                          | 95%                               | 4                                                 | 580                   |  |

| Q3-I<br>Shpejtesia<br>e arritur ne<br>transmetimin<br>e te dhenave | Periudha<br>e mbledhjes<br>se te dhenave | Shpejtesia e arritur ne transmetimin e te dhenave (ne kbit/s) |                                                                                      |                                                                                    |                                                                        |                      |                       |                                                                                      |                                                                                    |                                                                        |                      |
|--------------------------------------------------------------------|------------------------------------------|---------------------------------------------------------------|--------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|------------------------------------------------------------------------|----------------------|-----------------------|--------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|------------------------------------------------------------------------|----------------------|
|                                                                    |                                          | Ne drejtimin download                                         |                                                                                      |                                                                                    |                                                                        |                      | Ne drejtimin upload   |                                                                                      |                                                                                    |                                                                        |                      |
|                                                                    |                                          | Numri<br>i vezhgimeve                                         | Shpejtesia<br>me e larte<br>e arritur<br>per 95% te<br>transmetimit te<br>te dhenave | Shpejtesia<br>me e ulet<br>e arritur<br>per 5% te<br>transmetimit te<br>te dhenave | Vlera<br>mesatare<br>e shpejtesise<br>se transmetimit te<br>te dhenave | Devijimi<br>standard | Numri<br>i vezhgimeve | Shpejtesia<br>me e larte<br>e arritur<br>per 95% te<br>transmetimit te<br>te dhenave | Shpejtesia<br>me e ulet<br>e arritur<br>per 5% te<br>transmetimit te<br>te dhenave | Vlera<br>mesatare<br>e shpejtesise<br>se transmetimit te<br>te dhenave | Devijimi<br>standard |
|                                                                    | Tremujori I                              |                                                               |                                                                                      |                                                                                    |                                                                        |                      |                       |                                                                                      |                                                                                    |                                                                        |                      |
|                                                                    | Tremujori II                             |                                                               |                                                                                      |                                                                                    |                                                                        |                      |                       |                                                                                      |                                                                                    |                                                                        |                      |
|                                                                    | Tremujori III                            | 560                                                           | 100 mbps                                                                             | 99.60 mbps                                                                         | 99.80 mbps                                                             | 0.20 mbps            | 560                   | 100 mbps                                                                             | 99.42 mbps                                                                         | 99.71 mbps                                                             | 0.29 mbps            |
|                                                                    | Tremujori IV                             | 580                                                           | 100 mbps                                                                             | 99.66 mbps                                                                         | 99.83 mbps                                                             | 0.17 mbps            | 580                   | 100 mbps                                                                             | 99.36 mbps                                                                         | 99.68 mbps                                                             | 0.32 mbps            |

| Q4-I<br>Raporti<br>i transmetimeve<br>te deshtuara<br>te te dhenave | Periudha<br>e mbledhjes<br>se te dhenave | Numri<br>i nevojshem<br>i vezhgimeve | Shuma<br>e tentativave per<br>transmetim | Shuma<br>e transmetimeve<br>te deshtuara | Raporti<br>i transmetimeve<br>te deshtuara<br>te te dhenave<br>(D/C*100)% |  |
|---------------------------------------------------------------------|------------------------------------------|--------------------------------------|------------------------------------------|------------------------------------------|---------------------------------------------------------------------------|--|
|                                                                     | A                                        | B                                    | C                                        | D                                        | E                                                                         |  |

|  |               |     |     |   |   |  |
|--|---------------|-----|-----|---|---|--|
|  | Tremujori I   |     |     |   |   |  |
|  | Tremujori II  |     |     |   |   |  |
|  | Tremujori III | 560 | 560 | 0 | 0 |  |
|  | Tremujori IV  | 580 | 580 | 0 | 0 |  |

|                                                            |                                          |                                       |                                              |                                             |                                                               |  |
|------------------------------------------------------------|------------------------------------------|---------------------------------------|----------------------------------------------|---------------------------------------------|---------------------------------------------------------------|--|
| Q5-I<br>Raporti<br>i lidhjeve<br>(log-in)<br>te suksesshme | Periudha<br>e mbledhjes<br>se te dhenave | Numri<br>i nevojshem<br>i vezhigimeve | Shuma totale<br>e tentativave<br>te lidhjeve | Shuma totale<br>e lidhjeve<br>te suksesshme | Raporti<br>i lidhjeve (log-in)<br>te suksesshme<br>(D/C*100)% |  |
|                                                            | A                                        | B                                     | C                                            | D                                           | E                                                             |  |
|                                                            | Tremujori I                              |                                       |                                              |                                             |                                                               |  |
|                                                            | Tremujori II                             |                                       |                                              |                                             |                                                               |  |
|                                                            | Tremujori III                            | 560                                   | 560                                          | 560                                         | 100                                                           |  |
|                                                            | Tremujori IV                             | 580                                   | 580                                          | 580                                         | 100                                                           |  |

|                                                             |                                          |                                       |                                           |                                                 |  |
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| Q6-I<br>Vonesa<br>(koha e<br>transmetimit nje<br>drejtimsh) | Periudha<br>e mbledhjes<br>se te dhenave | Numri<br>i nevojshem<br>i vezhigimeve | Vlera mesatare<br>e voneses<br>(ne msek.) | Devijimi<br>standard<br>i voneses<br>(ne msek.) |  |
|                                                             | A                                        | B                                     | C                                         | D                                               |  |
|                                                             | Tremujori I                              |                                       |                                           |                                                 |  |
|                                                             | Tremujori II                             |                                       |                                           |                                                 |  |
|                                                             | Tremujori III                            | 560                                   | 3                                         | 1                                               |  |
|                                                             | Tremujori IV                             | 580                                   | 3                                         | 1                                               |  |

|                                               |                                          |                                   |                                       |                                                    |  |
|-----------------------------------------------|------------------------------------------|-----------------------------------|---------------------------------------|----------------------------------------------------|--|
| Q7-I<br>Niveli<br>i ankesave per<br>perdorues | Periudha<br>e mbledhjes<br>se te dhenave | Numri<br>mesatar<br>i perdoruesve | Numri<br>i ankesave<br>te perdoruesve | Numri<br>i ankesave<br>per perdorues<br>(C/B*100)% |  |
|                                               | A                                        | B                                 | C                                     | D                                                  |  |
|                                               | Tremujori I                              |                                   |                                       |                                                    |  |
|                                               | Tremujori II                             |                                   |                                       |                                                    |  |
|                                               | Tremujori III                            | 4900                              | 55                                    | 1.12                                               |  |
|                                               | Tremujori IV                             | 5000                              | 58                                    | 1.16                                               |  |

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